

# Carpet Installation

## Getting Ready For Your New Carpet

You have ordered your new carpet and are anxiously awaiting its arrival. It's very important to all of us that there are no problems during installation. So, before the installers arrive, there are some things that you can do to ensure everything goes smoothly. By reading the tips provided here, you can minimize any inconvenience to you and your family and help our installers do a better job.

## Removing Furniture

Furniture will have to be removed from the rooms to be carpeted. Your help in moving fragile pieces is very useful. In family and dining rooms, please remove breakable items such as vases, lamps and dishes. Please detach wiring for stereos, TVs and other electronic equipment. In bedrooms please remove all items from the bottoms of closets. If large beds need to be dismantled, you may incur an additional charge.

## Doors

When preparing to install your carpet, the installers will remove your doors. When they are finished, they can replace the doors only if the doors are able to clear the new carpet. If there is a problem with the doors fitting, a carpenter will be able to shave the bottoms of the doors for you. This problem only arises when the new flooring is thicker than the previous flooring.

## Leftover carpet

After installation, there are likely to be some leftover pieces of carpet. We suggest that you keep the leftovers and use them as doormats or for future repairs.

## Adhesives

On some surfaces, such as concrete, installers must use adhesives when installing new carpet. These adhesives may have an odor, Select Surfaces always use products that are in keeping with the strictest standards to ensure that there are no excessive VOC's. Though sometimes unpleasant, these odors are safe.

### *Equipment*

During the time that our installers are working at your home, they may use your garage, driveway or back patio for storing their equipment. Please make sure that electrical power is on for the installer's tools. Carpet, Hardwood, Vinyl etc...require that the temperature be a minimum of about 65 degrees. This will permit the products or adhesives to acclimatize properly.

### *Seams*

In most installations, you will have seams. Today's heat-bonded seams are generally stronger than the rest of the carpet, but they are not invisible. Even though our installers are the finest in the industry, you will be able to see the seams. Some of the seams will be easier to see than others, depending on the direction of the carpet and the light source. The locations of the seams are strategically placed to minimize their appearance.

### *Matching Patterns*

Due to the nature of carpet and textile manufacturing, some print patterns and multi-tone patterns are impossible to match perfectly. You can be assured that our installers are trained to do the best job possible.

### *Ventilation*

The area of your home that is getting carpeted should be ventilated when your old carpet comes up and your new flooring goes down. We recommend you open your windows and doors to increase air flow, and turn on the fan of your heating or air conditioning system for extra circulation. You should ventilate the area for at least a day after installation.

### *Setting an Installation Date*

The installation of your carpet will create some inconvenience, so it should be done on a day when you can be somewhat flexible. If anyone in your house is particularly sensitive to dust or has allergies, they may want to stay out of the house the day the carpet is being installed.

### *The Highest Standards*

Select Surfaces installers are committed to the very highest standards in our industry. You can feel comfortable you will get a professional installation.

### *Only the Best For Our Customers*

*Select Surfaces use only the most qualified flooring installers. True experts in our field.*

*We won't accept anything less than perfection, and you shouldn't either. Our state of the art installation techniques let you rest assured that your carpet will be installed the very best way possible.*

*You can feel confident that you will have a problem free installation and a beautifully installed carpet that will provide you with years of enjoyment.*

### *Enjoy Your Carpet*

*After installation, you get to look forward to the best part – enjoying your new carpet! In order to keep your carpet looking great for years, be sure to read "Keeping your Carpet Beautiful", our complete guide to the care and cleaning of your carpet. We also invite you to come to our showroom for a bottle of Spot Cleaner, for those inevitable little spots that you don't want to become permanent.*

### *We Stand Behind Our Products*

*Select Surfaces feel it is imperative that you are satisfied with your flooring. If you have any questions or concerns, please don't hesitate to contact us. We are here to serve you. You can be certain that you are buying the highest quality products from the leader in the flooring industry. We are committed to your satisfaction and we are always available to provide assistance. Thank you for choosing us.*